

PRIVACY STATEMENT

Swiss Federal Act on Data Protection and EU Regulation 2016/679

CASINÒ LUGANO SA, with registered office at Via Stauffacher 1, CH-6901, Lugano, hereby informs you as the Controller (hereafter "CONTROLLER") pursuant to the Swiss Federal Act on Data Protection (FADP) and Regulation EU 2016/679 (GDPR), as amended from time to time, that your data will be processed in the manner and for the purposes specified below.

1. Data subject to processing

The Processor processes your particulars such as your first name, surname, telephone number and email address and also, only if provided by you within the message, specific data relating for example to allergies or food intolerances.

This Privacy Statement refers generically to your DATA to indicate any and all personal data provided by you.

2. Purposes of processing

With your specific consent, the processing of your DATA is necessary in relation to the performance of a service contract for the following purposes:

- a. requesting information and/or making a booking at the "Elementi" restaurant;
- b. archival of your data in order to ensure you are provided with an appropriate response in the event of subsequent contact in order to request information and/or make a booking;

3. Processing arrangements

Your DATA may be processed as hard copy documents and also subjected to electronic and/or automated processing.

Your data will be retained for 15 days.

4. Automated decision making process

The data subject is not subject to any decision making based on automated processing pursuant to Article 22 of Regulation EU 2016/679.

5. Access to data

Your data may be made accessible for the purposes of this Privacy Statement to the staff members of the Controller in their capacity as authorised processors.

6. Disclosure of data

The Controller may disclose your data for the purposes of this Privacy Statement to:

- The public administration, the courts, the Federal Commission and to any bodies to which disclosure is required by law for the purpose of the fulfilment of the said purposes. Any such bodies will process the data as self-standing controllers.
- Third companies or other bodies (including for example partners of the Controller and technical facilities) that work on an outsourced basis on behalf of the Controller in their capacity as external processors, or as self-standing controllers.

Your data will not otherwise be disclosed.

7. Transfer of data

Your data are stored on servers situated in Switzerland.

Should it be necessary, the Controller shall under all circumstances have the right to transfer data outside Switzerland. In such an eventuality, the Controller hereby warrants that the transfer of any data outside Switzerland will occur in accordance with the provisions of applicable law (Article 6 FADP).

8. Manner of provision of data

The provision of data for the purposes indicated in this Privacy Statement is mandatory. If data are not provided, we will be unable to provide you with the services requested.

9. Rights of the data subject

You may exercise the rights provided for under the Swiss Federal Act on Data Protection and Regulation EU 2016/679 in your capacity as a data subject. In particular, you have the right in relation to the processing of your personal data to request the Controller to provide confirmation as to whether or not any personal data relating to you are being processed along with the rights of access, to rectification, to erasure and to restrict processing, in addition to the right to lodge a complaint with the competent authority.

10. Procedure for exercising rights

You may exercise your rights at any time:

- by sending a registered letter with advice of delivery to **Casinò Lugano SA**, Via Stauffacher 1, CH-6901, Lugano
- by emailing info@casinolugano.ch
- by visiting the website of the Swiss Federal Data Protection and Information Commissioner www.edoeb.admin.ch

11. Data Protection Officer

The D.P.O. of Casinò Lugano SA is:

Security Lab Advisory Sagl

Viale Stefano Franscini 17,

6900 Lugano,

Email: dpo@casinolugano.ch

* Any disputes shall be resolved with reference to the Italian version of the Privacy Statement